

Hang Seng Travel+ Visa Signature Card

Terms and Conditions of “Limited time welcome offer – lucky draw for TWO round-trip Tokyo air tickets”

1. The promotional period of “Limited time welcome offer – lucky draw for TWO round-trip Tokyo air tickets” (“Promotion”) is from 2 March 2026 until 31 March 2026 (Both dates inclusive, “Promotion Period”).
2. During the Promotion Period, Customers (“Eligible Customers”) can automatically enroll to lucky draw (as set out in Table 1 below) upon fulfilling all the requirements under Clause 2(a) to (e):
 - a. Successfully apply the Principal Card of Hang Seng Travel+ Visa Signature Card (“Eligible Credit Card”) issued by Hang Seng Bank Limited (“Hang Seng”) and;
 - b. Applicants who are not currently holding and have not held the Principal Card of any personal credit card/affinity card/ co-branded card (excluding spending card and private label card) issued by Hang Seng during the 12 months immediately preceding the date of application and;
 - c. The Eligible Credit Card must be approved on or before 30 April 2026 and;
 - d. Accumulate the eligible retail spending (refer to clause 8) of designated amount (“Spending Requirement”) (refer to table 1) with Eligible Credit Card within 60 days after card approval and;
 - e. The Eligible Credit Card account must be valid and in good standing until the delivery of welcome offer.

Table 1

Eligible credit card	Application period	Card approval date	Spending period and spending requirement	Prize
Hang Seng Travel+ Visa Signature Principal Card	2 March until 31 March 2026	On or before 30 April 2026	Accumulate the eligible retail Spending amount within 60 days after card approved: - HKD5,000 or above can automatically get 1 lucky draw chance - HKD10,000 or above can automatically get 5 lucky draw chances	2 sets of Hong Kong Airlines Economy Class Round Trip Flight Ticket to Tokyo (Quota80)

3. This promotion is not applicable to Hang Seng Travel+ Visa Signature Card application submitted through 3rd party platforms including but not limited to MoneyHero, MrMiles.hk, Fly for Miles, HongKongCard.com, MoneySmart, MoneyMoney, Alipay during the Promotion Period.
4. Eligible Credit Card Customers are required to ensure that all the required supporting documents are successfully provided when applying for the Eligible Credit Card. Hang Seng accepts no liability for any delays in approval and the ineligibility to the lucky draw due to applicant's failure to submit the required supporting documents.
5. Hang Seng will determine whether Eligible Credit Card Customers are eligible for the lucky draw based on our system records. The lucky draw winners (the “Winners”) will be drawn randomly by computer system to get the prize set out in the table above.
6. The Prize of Hong Kong Airlines economy class round trip flight ticket to Tokyo will be delivered in form of ticket redemption code. Hang Seng will notify Eligible Customer via SMS or email according to the Notification period (“Offer Notification”) mentioned in below table. Eligible Customer are required to ensure the mobile number and email address provided for application of Eligible Credit Card are correct and valid. If Eligible customers do not redeem the ticket on or before 31 December 2026, the Eligible customers are deemed to have forfeited the Welcome Offer. Hang Seng accepts no liability, and no compensation of whatsoever nature will be offered.

Table 2

Notification period	Redemption period for redemption of flight ticket	Travel period
Offer Notification will be delivered in August 2026	From the date of notification to 30 November 2027	From the date of notification to 7 December 2027

7. If the Eligible Customer are unable to receive the notification or miss the flight ticket redemption due to incorrect or invalid mobile number or email address provided, the Eligible Customer are deemed to have forfeited the prize. Hang Seng accepts no liability, and no compensation of whatsoever nature will be offered.

Terms and Conditions of “Limited time welcome offer – lucky draw for TWO round-trip Tokyo air tickets”

8. The accumulated transaction amount is based on the net retail spending amount of eligible transactions, which means the final amount charged to the Designated Credit Cards concerned. Eligible retail spending amount does not include the deducted amount from the use of discount offers and/or +FUN Dollars/Merchant Dollars, any unposted purchase by Interest free Instalment Plan at any merchant, cash advance, handling fee for cash advance, annual fee/service fee, finance charges, late charges, tax bill payment, Credit Card online bill payments (including but not limited to water bills, electricity bills, insurance premiums, payments to other banks and credit cards, etc.), Cash Instalment Plan, Spending Instalment Plan, Tax Instalment Plan, Balance Transfer Plan, Octopus Automatic Add Value Service transactions (including via e-wallet/other method to top up Smart Octopus), purchase and/or reload of stored value cards or e-wallets, purchase of products/services at financial/non-financial institutions (including but not limited to, foreign currency, money orders, travelers' cheques, deposits and money transfers), balance transfers, purchases of casino chips, and transactions which are unposted/unauthorized/cancelled/refunded/found to be fraudulent. Hang Seng will determine the eligibility of all welcome offers based on transaction records held by Hang Seng. In case of discrepancy, Hang Seng's records shall be final and conclusive.
9. Eligible Customer can redeem one Hong Kong Airlines economy class round trip flight ticket to Tokyo from Hong Kong with redemption code via Hong Kong Airlines Official Website (Traditional Chinese or English Web version) > "Offer" > "Business Travel Program" > "Prize Ticket Redemption" within the redemption period mentioned in table 2. The redemption of Hong Kong Airlines flight ticket is subject to seat availability of the selected flight. The redemption code may not be used for travel during the following blackout dates: 1-23 August 2026, 19-26 December 2026, 3-9 February 2027, 25-29 March 2027, 10 July – 22 August 2027. Hang Seng and Hong Kong Airlines reserve the right to designate additional blackout dates at their discretion. Only one redemption code can be applied in each Hong Kong Airlines Ticket redemption and is only applicable to redeem Hong Kong Airlines Ticket for persons aged above 12.
10. The redemption code is applicable to flights marketed and operated by Hong Kong Airlines and is not applicable to special flights, chartered flights or code-share flights.
11. The minimum and maximum staying period of the Hong Kong Airlines Ticket is 2 – 7 days respectively. The Hong Kong Airlines Ticket includes a 23kg checked baggage allowance and excludes all applicable government and airport taxes/fees/charges, passenger fuel surcharge and carrier surcharges. Taxes and fuel surcharges for the Hong Kong Airlines Ticket will be collected at the time of Hong Kong Airlines Ticket issuance. Eligible Customers are required to settle the related charges with the Eligible Credit Card.
12. The Hong Kong Airlines Ticket issued is non-refundable and non-endorsable and is only valid on the ticketed flight/date shown on the redeemed ticket only. Rebooking of the Hong Kong Airlines Ticket after issuance via Hong Kong Airlines is not permitted. No-show fee applies for rebooking when a passenger modifies or cancels the booking before the original flight departure. All changes for rebooking are subject to seat availability.
13. The use of the redemption code and the Hong Kong Airlines Ticket is subject to the General Conditions of Carriage published by Hong Kong Airlines Limited. Please refer to Hong Kong Airlines website for details.
14. Hang Seng is not the supplier of the Hong Kong Airlines Tickets; thus Hang Seng shall not be liable for any matters arising or in connection with the products, services, or information provided by Hong Kong Airlines Limited. For any enquiries regarding the Hong Kong Airlines Ticket, please contact Customer Service Centre of Hong Kong Airlines Limited, Hong Kong SAR, China +852 3916-3666.
15. Hang Seng reserves the right to replace the prize with any alternative gift without prior notice.
16. Eligible Customer cannot exchange the prize for cash, other products, services or discounts, transfer or resell the prize.
17. The Terms and Conditions of the Eligible Credit Card and all other applicable prevailing promotions offered by Hang Seng will apply.
18. Hang Seng reserves the right to vary or terminate the offers and to amend the Terms and Conditions of the promotion from time to time without prior notice. In case of any disputes, the decision of Hang Seng shall be final.
19. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these Terms and Conditions.
20. These Terms and Conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
21. These Terms and Conditions are subject to prevailing regulatory requirements.
22. The English version of these Terms and Conditions shall prevail whenever there is a discrepancy between the English and the Chinese versions.